

Mohamed Rizk

Project & Portfolio Director | Head of PMO |
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in rizkmohamed

Executive Summary

Visionary **Project & Portfolio Director (PMO)** and **Enterprise Architect** with over 15 years of experience leading multi-million dollar transformations and establishing high-performance PMO structures. Proven expertise in combining **PMBOK/Prince2** rigor with **TOGAF** architecture to align IT strategy with business goals. Expert in managing portfolios valued at over \$148M, driving governance, and optimizing delivery frameworks. Seeking to leverage extensive experience in Strategic PMO Leadership, GRC, and Digital Transformation to drive organizational excellence.

Core Competencies

PMO Governance	Enterprise PMO Setup, Project Portfolio Management (PPM), Framework Design (Agile/Waterfall), Resource Optimization, Vendor Management.
Strategic Planning	Enterprise Architecture (TOGAF), IT Roadmap Development, Digital Transformation, Business-IT Alignment, ICT Independence Strategy.
Technical	Cloud Strategy (AWS, IBM Cloud, Azure), IT Service Management (ITIL), Cybersecurity Governance, Data Analytics, Fintech Solutions.
Leadership	Change Management, C-Level Stakeholder Management, Team Building & Mentoring, Budget Management (\$148M+).

Professional Experience

- 11/2022–Present **Section Head, ICT Planning & Strategy (PMO Head), PRefChem (Aramco & Petronas JV), Kuala Lumpur**
- **Enterprise Architecture Leadership:** Established the Enterprise Architecture practice using **TOGAF**, defining the "AS-IS" and "TO-BE" technology landscapes to guide the ICT Independence Strategy for 2,200 users.
 - **PMO Establishment & Governance:** Established the Enterprise PMO function, defining robust governance gates and standardization that increased project delivery efficiency by **30%**.
 - **Portfolio Management:** Spearheaded the strategic management of a complex IT portfolio of **64+ projects**, ensuring 100% alignment between project execution and Enterprise Architecture standards.
 - **Application Rationalization (EA):** Conducted a comprehensive application portfolio rationalization, eliminating redundant legacy systems and achieving **\$5 million** in operational cost savings.
 - **Financial & Budget Control:** Managed a **\$148 million** IT budget, overseeing capital planning (CAPEX/OPEX) and optimizing IT spend across infrastructure and applications.
 - **Change Management Leadership:** Led the deployment of an end-to-end IT Service Management tool (**ITSM**) in 8 months, achieving **95% user adoption** through a structured change and adoption management program.
- 09/2021–10/2022 **Senior Program Manager, GBG PLC, Kuala Lumpur**
- **Program Delivery:** Delivered the Next Gen Financial Crime Studio platform, a cloud-native solution utilizing Deep Learning & ML for KYC/AML, projected to increase revenue by **20%**.
 - **Stakeholder Management:** Managed expectations for 9 C-level stakeholders across APAC and EMEA, serving as the primary liaison between technical delivery teams and executive leadership.
 - **Cloud Transformation:** Orchestrated the migration of 6 legacy on-premise applications to Cloud-Native architectures, improving scalability and reducing technology costs by **54%**.
 - **Client Value Creation:** The new platform architecture enabled clients to save an estimated \$3 million annually in compliance costs.

- 07/2019–09/2021 **Program Manager, Strategic Initiatives, IBM, Singapore**
- **Global PMO Leadership:** Led a massive workforce reskilling initiative for **72,000 IBM employees** globally, surpassing targets by 157% and aligning workforce capabilities with emerging technology trends.
 - **Budget Oversight:** Directed a **\$17.9 million** budget, transitioning over 10,000 practitioners into high-growth skill areas such as AI, Cloud, and Data Science.
- 04/2019–07/2019 **Manager (Account Management), IBM, Kuala Lumpur**
- **Service Delivery Management:** Directed 14 High-Profile Service Delivery Managers, enhancing team performance by **25%** within the IBM Cloud unit.
 - **Client Satisfaction:** Implemented an end-to-end service management system that improved the Net Promoter Score (NPS) by **15%**, achieving a 3/5 score from top clients.
 - **Performance Recognition:** Recognized as a Top Performer (IBM Top Talent Program) and served as the Agile Champion & Audit Focal for the Cloud Unit.
- 02/2017–07/2019 **Manager (Project Management), IBM, Kuala Lumpur**
- **Agile Transformation:** Spearheaded Agile transformation for 23 project team members, increasing team productivity by **20%**.
 - **Global Onboarding:** Oversaw a global onboarding squad across 6 countries and 3 regions, facilitating the onboarding of 100 enterprise clients to major cloud platforms.
 - **Revenue Impact:** Contributed to IBM revenue growth (approx. \$12-14B annually) through streamlined client acquisition and onboarding processes.
- 03/2014–02/2017 **Project Manager (Team Lead), IBM, Kuala Lumpur**
- **Infrastructure Projects:** Led over 100 PaaS, IaaS, VPN, and MPLS infrastructure projects, directly contributing to over **\$50 million** in new revenue.
 - **Cloud Adoption:** Successfully guided 50+ global clients in their adoption of IBM Cloud technologies.

Early Career

- 02/2013–03/2014 **Delivery Project Executive, IBM, Kuala Lumpur**
Managed global IaaS provisioning and led SEV1/SEV2 incident resolution.
- 09/2012–02/2013 **Research Analyst, Thomson Reuters, Kuala Lumpur**
Improved client acquisition by 15% through strategic data analysis.
- 02/2012–07/2012 **Assistant Project Manager, Baseera Consulting, Cairo**
Improved stakeholder engagement.
- 06/2010–01/2011 **IT Executive, DHL Food Services, Egypt**
Completed server/network deployment with 20% cost savings.

Education

- 2025–2026 **Executive Masters in Islamic Finance, INCEIF, Kuala Lumpur**
(Expected)
- 2007–2012 **Bachelor of Software Engineering, University Technology Petronas, Perak**

Certifications & Training

- Architecture** TOGAF Practitioner (Certified Enterprise Architecture Practitioner)
- Project Mgmt** PMP (Project Management Professional), PRINCE2 Practitioner
- IT Governance** COBIT 2019, ITIL v4
- Cloud** AWS Cloud Practitioner, MS Azure Fundamentals
- Training** Gen AI for Business Leaders, AI Driven Project Management

Languages

- English Native Proficiency
- Arabic Native Proficiency